

March 16, 2020

Dear Clients, Employees and Partners:

GIM's COVID-19 Response

Gold Investment Management is closely monitoring the current COVID-19 situation through various federal and provincial health agencies, media outlets, our regulators and custodians. Our top priority is to keep employees and clients healthy, safe and vigilant by implementing the appropriate measures as new information emerges. We have strengthened our existing Business Continuity Plan and aim to perform regular business functions that may otherwise be disrupted by COVID-19. We currently have measures in place to support our clients, employees and partners.

How we are Supporting our Clients, Employees and Partners

We are prepared to manage business disruptions caused by developments, employee absences, or quarantines. We are encouraging clients and partners to continue to [contact](#) us if they have any questions. Our team will continue to respond to your inquiries even with modified business operations.

We have implemented the following measures:

- Prohibiting all visitors to our Edmonton head office
- Systems and staff are prepared to work remotely as required
- Disinfecting common areas at head office
- Cancelling all non-essential travel
- Implementing a no handshake policy
- Self-quarantine, if necessary

We will continue to monitor and evaluate the ongoing situation and keep our best practices in place. We are communicating consistently and effectively across multiple communication channels to our employees as new information emerges daily to ensure safety and hygiene. It is important that everyone remains resilient to help stop the spread of COVID-19 and follow the guidance of public health agencies.

If you have questions or require any further assistance, please do not hesitate to [contact](#) our office by email at invest@gold-im.com or call us toll free at **1.888.436.9955**.

Sincerely,



Jonathon Gold

President

Gold Investment Management Ltd.